

Shipping & Returns Policy

Every order placed with Quik-Uze Holders via [phone, fax, electronic or mail] method constitutes the acknowledgement and acceptance of all conditions listed on www.quik-uzer.com and all of its links within this website only, by you the buyer.

Shipping

All of our products are shipped via one of the following couriers or delivery service: UPS, FedEx, DHL, Purolator, Canpar, USPS and Canada Post. Tracking # if available will be sent to you once product/s has/have been shipped out. Please note that no order will be shipped out until full payment has been received. Quik-Uze Holders will not be held responsible for any custom entry fees and duty associated with any shipped product. All paypal transactions will be shipped out to the verified billing address provided. Damage may occur occasionally in transit. All of our shipments are insured for the value on the your invoice. Any damage in shipment is the responsibility of the carrier; therefore the purchaser must make all damage claims directly to the carrier. In case of damage, retain all cartons, packing materials and damaged merchandise for the carrier to inspect. Never refuse shipment or return it to us without approval since your right to make a damage claim may be denied by the transit company if you do so. If the damage is apparent and visible upon receipt, accept the merchandise and note the damage and irregularities (such as crushed, torn, or broken packing) on the Freight bill and have the driver sign it as verification. All parts must be inspected before the driver leaves or else claims can be denied by the transit freight company. If any damage has occurred, note it on the freight bill before signing and have them initial it and make a copy for your records. All disputes as to the settlement amount or manner should be addressed with the carrier. Quik-Uze Holders under no circumstances shall be liable for the damage merchandise and/or for subsequent settlement of the claim with the carrier.

Returns

Returns are accepted under the following conditions only: Merchandise cannot and should not be returned back to Quik-Uze Holders without a [RGA] Returned Goods Authorization number and must include a photocopy of the original invoice clearly stating the invoice number and total amount paid. A 20% restocking fee will be charged on all returned items if Quik-Uze Holders is not at fault. All returned merchandise must be in like-new, resalable and as received condition. All freight charges must be prepaid and insured by you, the buyer on all returned merchandise. All authorized merchandise must be returned back to Quik-Uze Holders within 10 calendar days after being delivered. Any items shipped back to Quik-Uze Holders after 10 calendar days will be refused and returned back to the purchaser at their own expense. Refunds will not be issued on returned merchandise damaged on the way back to Quik-Uze Holders. The buyer must insure the returned shipment. In the event returned merchandise is damaged, Quik-Uze Holders will file a claim with the shipping carrier and refund the purchaser upon settlement of the claim. All custom entry fees and duty associated with any return or exchanges will be charged to the customer. Cancelled orders are subject to a restocking fee up to 25% of the original purchase price. Orders may not be cancelled once they have been shipped. All returns should be sent to the following address below.

Quik-Uze Holders

c/o Multan Plastics Inc.

270 Belfield Road

Etobicoke, Ontario

Canada M9W 1H5

416 248-4720